

NOTICE. PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY. BY ACCESSING THIS SITE AND ANY PAGES THEREOF, YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS BELOW. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS BELOW, WE WOULD ASK YOU NOT TO FURTHER ACCESS THIS SITE, OR ANY PAGES THEREOF.

Welcome to Healthcare over Internet Protocol Community Interest Company (HoIP CIC) Web site. This section explains the policy regarding any personal information you might supply to us when you visit this site as a corporate user or complete our Registration Form for New Customer Information. Our Ultimate goal is to protect your personal information on the Internet in the same way that we would protect it if you wrote to us in confidence.

HoIP CIC Internet Privacy Policy

1. You can visit parts of this site to find out about our products and services, read our literature, all without giving us any information about yourself.
2. If you are a Corporate Customer and want to see information pertaining to your systems, orders and existing fault calls, you can do all of this without giving us any further personal details or information about yourself other than that already given to set up a specific login user ID.
3. If you do provide additional personal information in order to report faults or place orders, or to make enquiries as a New Customer, then the information given below explains the details of the **HoIP CIC Privacy Promise**.

In order to provide better service or to address security hazards, we may occasionally use a "cookie". A cookie is a small piece of information which a Web site stores on the Web browser on your PC and which we can later retrieve. The cookie cannot be read by a Web site other than the one that set the cookie. We could use cookies for a number of administrative purposes; for example, to store your preferences for certain kinds of information, or to record your visits to the site. Most cookies last only through a single session, or through a single visit to our site. None will contain information that will enable anyone to contact you via telephone, e-mail, or any other means. You can set up your Web browser to inform you when cookies are set or to prevent cookies from being set. Please refer to your web browser instructions for details on how to do this.

HoIP CIC Privacy Promise

While information is key and a cornerstone of our ability to provide a quality service to our customers, one of our most important asset is your trust. Keeping customer information secure, and using it only you would want us to, is a priority for all of us at HoIP CIC.

This is our promise to you if you choose to complete any screens that contain personal information:

1. We will safeguard any information that you share with us, according to strict standards of security and confidentiality.
2. We will limit the collection and use of information to the absolute minimum we require to deliver quality service to you, our customer, which includes advising you about products, services and other opportunities, and to administer our business.
3. We will not reveal your information to any external company or organisation unless we have previously informed you in disclosures or agreements or we have been authorised by you, or are required to by law.
4. We will permit only our duly authorised staff, to have access to your information. Any member of staff who violates our Privacy Promise will be subject to disciplinary process.

5. We will always maintain control over the confidentiality of your information. We may, however, facilitate relevant offers from reputable companies. We will not allow your information to be given to these companies unless you have specifically expressed interest in their products or services
6. Whenever we hire other organisations, manufacturers or third parties to provide support services, we will require them to conform to our privacy standards and to allow us to audit them for compliance.
7. For purposes of credit reporting, verification and risk management, we will exchange information about you only with reputable reference sources and clearinghouse services.
8. We will attempt to keep our customer files complete, up-to-date, and accurate.
9. When you ask us for your name to be removed from our lists we will do so. You may contact us at any time to remove your name from such lists.
10. We will continuously assess ourselves to ensure that the privacy of your information is respected.
11. We will conduct our business in a manner that fulfils our promise to you.

As a new customer we would ask that you signify your acceptance of these conditions by checking the tick box on the New Customer Registration form before you mail that information to us. Completion of the checkbox is necessary to allow the system to log your details into our database.

LIMITATION OF LIABILITY. IN NO EVENT WILL HoIP CIC BE LIABLE FOR ANY DAMAGES, INCLUDING WITHOUT LIMITATION DIRECT OR INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, LOSSES OR EXPENSES ARISING IN CONNECTION WITH THIS SITE OR USE THEREOF OR INABILITY TO USE BY ANY PARTY, OR IN CONNECTION WITH ANY FAILURE OF PERFORMANCE, ERROR, OMISSION, INTERRUPTION, DEFECT, DELAY IN OPERATION OR TRANSMISSION, COMPUTER VIRUS OR LINE OR SYSTEM FAILURE, EVEN IF AC SOLUTIONS, OR ITS REPRESENTATIVES THEREOF, ARE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, LOSSES OR EXPENSES.

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